AMENDMENT TO THE SPECIFICATION

Please replace the paragraph with missing text on page 16 of the specification with the following paragraph:

"Reference is made to Figs. 3B-3[[_]]M for additional details provided in an exemplary fault management segment of an NMS. If a user selects the dot 182 in the representation of the State of Georgia 184 in the nine-state illustration 180, then the next window to appear to the user is the window 188 illustrated in Fig. 3B. Window 188 may be referred to as the "state" window because it includes a listing or other representation of geographical areas having the equipment within the State of Georgia. The listing in Fig. 3B includes, Albany, Atlanta, Augusta, Macon, and Savannah. The entry for Atlanta 190 in the list in Fig. 3B is highlighted in red indicating a critical status of the equipment in Atlanta. For the next level of detail, the user may select any of the entries in the list, and the next level of detail then is provided in another window. For example, the entry for Atlanta 190 may be selected, and as a result, the window 192 illustrated in Fig. 3C appears. The window 192 includes three columns of entries: building location 194; ISP location 196; and corporate LAN 198. Even further detail may be obtained by selecting any of the entries on the list. For example, the building location column 194 includes two entries that are marked in red: RIVVGAMN 200 and ROSLGAMN 202. But the user does not have to select an entry marked in red for further detail. Referring again to the window 102, assume the user has selected the entry for STMNGAMN 204 from the building location column 194. By the selection of the entry for STMNGAMN 204, a window 206 with further detail appears as illustrated in FIG. 3D. This window 206 displays the building location for the DSLAM with the alarm condition. This window 206 includes three columns or entries: DSLAM 208; Remote Side 210; and ATM switch 212."